

Application for Warranty

BPW Bergische Achsen



Dear Customer

This form is designed to assist you to submit warranty claims against BPW products. At the same time, it will help us process your request rapidly and smoothly.

The information required will ensure that we deal with your claim efficiently and in a timely manner and avoid time-consuming queries.

Please consider the following points:

- To process warranty claims about brake systems we need EBS settings and, if applicable, brake test values.
- Warranty claims should be submitted immediately after the damage occurs and before starting the repair works.
- BPW expressly recommends using BPW genuine spare parts for repair; the use of any other spare parts will void the warranty.
- Warranty works shall be paid according to BPW reference times.
- Processing is not possible if a copy of the vehicle registration has not been provided. Please attach a copy of vehicle registration.

If you have any questions, please do not hesitate to contact us. Our address and telephone number can be found below.

Thank you very much for your help
Your BPW customer service

Please tick where necessary, or enter information in the appropriate box.

Sender / Company Stamp:	
	Responsible contact: _____
	Tel.: _____
	Fax: _____
	Date: _____

Vehicle Manufacturer	<input type="text"/>		
Address – Vehicle Owner	<input type="text"/>		
Chassis number	<input type="text"/>		
Date of registration	Day: <input type="text"/> month: <input type="text"/> year: <input type="text"/>	Distance travelled	<input type="text"/> tkm
Date of failure	Day: <input type="text"/> month: <input type="text"/> year: <input type="text"/>		
Vehicle type	Semitrailer <input type="checkbox"/>	Centre axle drawbar <input type="checkbox"/>	Drawbar trailer <input type="checkbox"/>

Trailer use		Location	
On-Road use	<input type="checkbox"/>	Western Europe	<input type="checkbox"/>
Standard Off-Road use	<input type="checkbox"/>	Eastern Europe	<input type="checkbox"/>
Heavy Off-Road use	<input type="checkbox"/>	Asia	<input type="checkbox"/>
		Africa	<input type="checkbox"/>

Vehicle type		
Flatbed or curtainsider	<input type="checkbox"/>	<input type="checkbox"/>
Box truck	<input type="checkbox"/>	<input type="checkbox"/>
Tipper	<input type="checkbox"/>	<input type="checkbox"/>
Container / swap body	<input type="checkbox"/>	<input type="checkbox"/>
Number of axles	<input type="checkbox"/>	<input type="checkbox"/>
Tank	<input type="checkbox"/>	<input type="checkbox"/>
Silo	<input type="checkbox"/>	<input type="checkbox"/>
Moving floor	<input type="checkbox"/>	<input type="checkbox"/>
Low loader	<input type="checkbox"/>	<input type="checkbox"/>
Animal transporter	<input type="checkbox"/>	<input type="checkbox"/>
Timber transport	<input type="checkbox"/>	<input type="checkbox"/>
Car transporter	<input type="checkbox"/>	<input type="checkbox"/>
Special vehicle	<input type="checkbox"/>	<input type="checkbox"/>

BPW Type Plate

	BPW part number	Axle document number	Damaged side	
			left	right
1. Axle			<input type="checkbox"/>	<input type="checkbox"/>
2. Axle			<input type="checkbox"/>	<input type="checkbox"/>
3. Axle			<input type="checkbox"/>	<input type="checkbox"/>
4. Axle			<input type="checkbox"/>	<input type="checkbox"/>
5. Axle			<input type="checkbox"/>	<input type="checkbox"/>
6. Axle			<input type="checkbox"/>	<input type="checkbox"/>

Faulty Components:

Description: Part number:

Part number:

Reason for Complaint:

Expenditure:	Expenditure acc. to BPW Work Times AW	Total costs €
	Deferment of payment clearance rate €		